



If you are experiencing any issues with your unit, please contact us right away. Phone: 718-756-6342 Email: support@koolmore.com

Limited Service Warranty

Valid only in the Continental United States

1 Year Parts and Labor Warranty

Koolmore warrants its equipment to be free from defects in material and workmanship for a period of 1 year. This is the sole and exclusive warranty made by Koolmore covering your Koolmore brand equipment. A claim under this warranty must be made within 1 year from the date of purchase of the equipment. Only the equipment's original purchaser may make a claim under this warranty. Koolmore reserves the right to approve or deny the repair or replacement of any part or repair request. The warranty is not transferable.

What This Warranty Does Not Cover:

Koolmore Supply Inc will not warrant coverage for component failure or other damages that arise under the following conditions:

- Failure to install and/or use the unit within proper operating conditions specified by
- Installation in non-commercial or residential applications.
- Products sold or used outside of the Continental United States.
- Any damage that occurs as a result of negligence or improper handling.
- Defects and damage due to improper maintenance, wear and tear, misuse, abuse, vandalism, or Act of God.
- Equipment not purchased directly from an authorized dealer •
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency

For Warranty Inquiries or Service:

- Locate the model number (located on the front of the unit, or inside the door jamb).

Failure to contact **Koolmore Supply Inc** prior to obtaining equipment service may void your warranty