

TERMS AND CONDITIONS

TERMS: 1%-15, NET 30 DAYS subject to credit approval. Cash discount does not apply to transportation charges, credit card payments, C.O.D. or sight draft shipments. All amounts past due more than 30 days are subject to service charge of 2% per month.

FOB: Factory in Santa Fe Springs, California.

PRICES: All prices subject to change without notice.

RETURNED GOODS: Prior authorization must be received to return merchandise to factory. Return shipments must be freight prepaid and are subject to 20% re-stocking charge plus cost of re-conditioning. Custom built equipment may not be returned or cancelled.

SHIPMENTS: Shipments must be inspected promptly upon receipt. In case of freight damage, do not refuse shipment, call driver's attention to it's condition and have him/her make notation of this fact on the freight bill and sign it. In case of concealed damage, immediately notify freight company in writing, advising them of your intention to file claim. Retain packaging for their inspection.

NOTE: The Connerton reserves the right, without notice, to make changes and revisions in product specifications, materials and design, which in our opinion will provide better performance, durability and efficiency.

LIMITED WARRANTY

CONNERTON (Company) warrants to the original owner that the product be free from defects in materials and/or workmanship. This warranty shall apply to units properly installed in a static location only and be in effect for two (2) years from the date of purchase but shall not exceed 30 months from date of shipment from the Company. *** 2nd year warranty covers parts only ** Units installed in mobile trailers and/or food trucks will be covered for parts and labor for 9 Month only. Travel/mileage charges will not apply.** The warranty is limited, at the option of the Company to the repair or replacement of any part found to be defective. This warranty covers normal labor charges for products or parts installed within the United States and Canada only. Labor charges shall be covered to the extent that the performance is effected within fifty (50) miles from a Company Authorized Servicer.

The product is intended for commercial purposes only. This warranty is void if the product is used for other than commercial purposes. Replacement parts must be supplied by a Company Authorized Servicer and defective parts returned intact to the same, when requested. Documents verifying ownership and installation dates are required. **Broiler grates and radiants are warranted (part only) for 90 days.**

THE WARRANTY DOES NOT COVER Misuse, abuse, or improper installation, **(such as use in residential application).** Damages and/or failures due to alteration/modification by other than an authorized servicer. Damage incurred during transit and/or handling. Damage resulting from the use of other than genuine **CONNERTON** parts. Damage resulting from the use of or exposure to harsh chemicals or improper cleaning procedures. Damages caused by flood, fire or other acts of nature. The Company shall not be responsible or liable for any incidental or consequential damage and/or injury, claims of loss of use, loss of product or profit.

THE OWNER SHALL BE RESPONSIBLE FOR Proper installation **(as detailed in owners manual)** and in accordance to local codes. All maintenance, adjustments, cleaning and providing adequate clearances. Making the unit reasonable accessible for service. The use of only authorized servicers for needed repairs.

PROCEDURES FOR REQUESTING WARRANTY SERVICE All service must be prearranged by the Company prior to works being performed. Contact **CONNERTON** service department at 714-547-9218 furnish complete model and serial numbers and a copy of the purchase invoice, and describe nature of the problem.

THIS WARRANTY CONSTITUTES THE EXCLUSIVE REMEDY OF THE COMPANY. THIS WARRANTY SET FORTH WITHIN HEREIN IS EXCLUSIVE AND IN LEIU OF ANY/ALL OTHER WARRANTIE EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.

CONNERTON 11990 Rivera Rd. Santa Fe Springs CA 90670 562-464-9901

Non Commercial Warranty Restriction

CONNERTON Appliances are only fully warranted for COMMERCIAL USE.

When installed and/or used in other applications, such as but not limited to Residential / Household applications, the warranty covers parts only, for 1 (one) year from the original date of purchase and the following conditions apply...

Owner must furnish complete model and serial number and proof of purchase less than one year old.

Owner must arrange for a qualified technician to inspect/diagnose make all repairs COMPANY DOES NOT COVER ANY CHARGES RELATED TO... labor, travel, mileage, or freight charges. Only the replacement parts and standard delivery charges are covered. When the above information is available, Owner or technician,

Please contact CONNERTON at... 562-464-9901 or service@connertoncooking.com

**** (excluding special order items)...most parts can ship within 24 hours.**



CONNERTON



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Telephone: (562) 464-9901, (714) 547-9218



Fax: (714) 547-1969



connertoncooking.com